

FAQ

What do you do?

- We help you turn your idea into a business
- We provide information to help your business grow
- We provide services designed to improve the capacity and knowledge of our region's small business sector
- We facilitate workshops/training and events
- We help with all aspects of your business
- We work with all areas in the Great Southern to bring business help to everyone from startup to existing businesses
- We can help with business planning
- We offer business incubator services and facilities
- We offer spaces for casual lease e.g. a Commercial Kitchen, Hot Offices, and a Training Room
- We have a database of consultants that offer specialised services for businesses and other organisations across the region.
- ...and so much more

How much does business advice cost?

- Most of the time there is no charge as we are subsidised by the WA State Government (Small Business Development Commission); but if it falls outside of our funding stream then we offer services at reasonable rates

What area do you cover?

- We cover the entire Great Southern region which means we support businesses in the follow Local Government Areas:
 - City of Albany
 - Shire of Broomehill-Tambellup
 - Shire of Cranbrook
 - Shire of Denmark
 - Shire of Gnowangerup
 - Shire of Jerramungup
 - Shire of Katanning
 - Shire of Kent
 - Shire of Kojonup
 - Shire of Plantagenet
 - Shire of Woodanilling

What workshops do you offer?

- Our workshops cover most things to do with business; from how to start a business to stress management, from accounting to social media. Keep an eye on our Events page and on our social media (@albanybusinesscentre) as we have workshops coming up regularly.
- If there is something that you would find of benefit, there's probably the chance that someone else will too so please let us know and we'll see what we can do to organise it.

What other services do you provide?

- WA Small Business Day Expo
- Facilitate workshops/training
- We are the mentors for the NEIS program (National Employment Initiative Scheme)
- Business Planning

How long have you been around for?

- We have been around since 1999, so you can be assured that we have the experience to help you.

Who runs your training and gives advice?

- All of our consultants, trainers and mentors are professional business people (like you) with the relevant qualifications and experience; we pride ourselves on working with subject experts and the best professionals to bring you the best knowledge.

Who do you work with?

- We work with anyone who is interested in starting or growing their business to assist them where we can; we also work with Shires, Chambers, and CRCs in each region to better assist the business community of the region.

What do you stand for?

- We act with integrity; respect client confidentiality and build partnerships to maximise opportunities
- We are a not-for-profit organisation overseen by a community board of volunteers board members, all of whom have experience in the business world
- Our focus is entirely on what is in the best interest of the region's business community

What is a business incubator?

- An organisation designed to accelerate the growth and success of entrepreneurial companies through an array of business support resources and services. These include physical operational space, coaching, common services, and networking connections.

What is covered in my rent as an incubator member?

- Our rent includes all outgoings such as utilities, security alarm monitoring and general cleaning of common areas. Plus, you have business advice on your doorstep in a major highway location.

What spaces do you have for hire?

- We have various spaces for casual lease: a training/conference room, a commercial kitchen, and a hot office.
- As a business incubator we have offices, studio space and commercial units for lease.